Summary
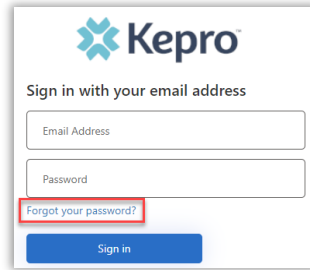
For a forgotten password, a user can reset their password by following the instructions below.

1 Click Forgot Password?
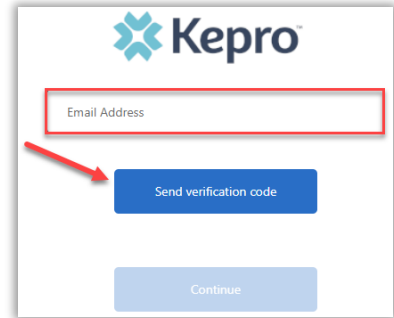
From the login page, click **Forgot Password?**

2 Enter Email Address
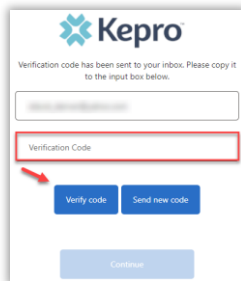
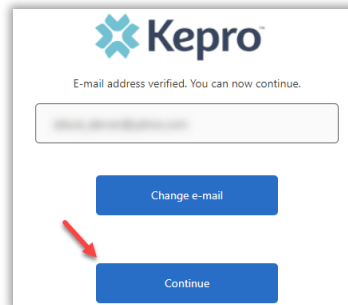Enter the email address associated with the account and click **Send Verification Code**

3 Email Verification

Enter verification code sent to email, click **Verify code**, then click **Continue.**

4 Phone Verification

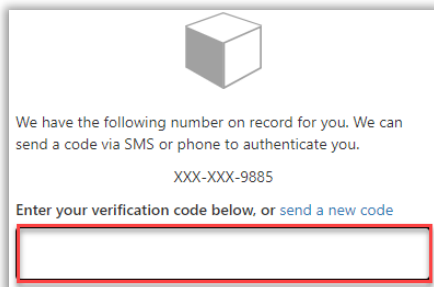Select Send Code or Call Me for the phone verification. Enter code received via SMS or press # to complete call verification. Create new password and click **Continue**.

Account Locked? After several unsuccessful login attempts, your account will lock. To unlock, you will need to contact Kepro Customer Support for assistance.